

Terms and Conditions

1. Payment

50% deposit is required at time of ordering with the final 50% payment due upon dispatch of goods.

2. Ownership

Artwork remains the property of bleux until the full price is paid. All intellectual property and copyright remains the ownership of bleux. Without limiting the meaning of this, you are not entitled to take copyright interest, reproduce or publish these works and designs.

3. Other Editions

bleux is entitled to sell artworks and designs to other parties in such editions, numbers and sizes at our discretion unless otherwise agreed by both parties.

4. Mock-ups

Customers should accept that the colour and appearance of the ordered products will differ from that of the final artwork. This is due to varying screen printer colours and production techniques. All efforts are made to match colours as close as possible to the requested colour. The customer should accept the risk of such differences. If exact colour matches are required, pantone colour references are required.

5. Artwork & Design Customisation

The customisation fee includes artwork adjustment; colour matching and correction (to fabric/pantone/paint colours provided); 1-2 options of artwork in custom colours; PDF mock-up emailed for design or format customisation approval; and/or A4 proof requested in substrate for colour approval. Any further alterations or changes will incur additional artwork, proof charges and design fees.

6. Design Consultancy Fees

In the case of variations, site modifications requiring changes to order and documentation of site details, bleux production rates are \$85/hour and \$150/hour for design modifications.

7. Standard lead times for products

Standard lead time is based on approximately from receipt of 50% deposit.

wallpaper	3 weeks
glass film	3 weeks
canvas or robust artwork	3 weeks
laminated glass	6-7 weeks
resin panels	5-6 weeks
Laminex sheets	8 weeks

This excludes customised jobs which require 3 weeks production from client sign-off. Artwork and mock-ups are only commenced once deposit is received.

8. Care and Handling

As with all artwork and fragile materials, handle with care during transport and hanging. During transport, ensure product is wrapped in protective cover.

9. Exclusions and Limitations

bleux is not liable to you or any other person for indirect, consequential or incidental damages or expenses of any kind arising from or relating to the sale and purchasing of artwork and other bleux products.

10. Site Measurements and shop drawings

It is the responsibility of the designer, specifier or builder to provide full site measurements with elevations or details to ensure materials are made to size unless bleux has been contracted to conduct a site measure prior to production. If a bleux site inspection is not conducted, products will be made as per purchase orders and site dimensions.

11. Installation

When bleux is installing materials, it is the responsibility of the designer, specifier or builder to provide full site details and elevations indicating locations of specified bleux products.

12. Returns Policy

All artwork can only be returned within 7 days of delivery if items are damaged during transit. There is no return on items for "change of mind". bleux will pay for goods to be returned on damaged items.

13. Pricing

These prices are fixed for 90 days. At time of placing order, prices will be adjusted to accommodate material and labour cost changes. The above listed prices are based on the nominated quantity and are specific to this project. If quantities are to vary, item prices will be adjusted.

14. Tolerances

Allowances of 2 - 5mm +/- should be made on all products due to the nature of printing and production variances.